Comprehensive Services to Achieve and Maintain PCI Compliance

It's no secret that retaining and managing compliance with the Payment Card Industry Data Security Standard (PCI DSS) is an ongoing struggle. Organizations looking to build out or maintain PCI DSS compliance programs face plenty of obstacles: lack of resources and time, addressing other non-PCI compliance needs, migrating to the cloud – these are just a few challenges to consider, in addition to the ever-changing set of requirements when the next version of the standard is released.

**Optiv Solutions**

Optiv's PCI Advisory Services group has been helping merchants, service providers, payment processors, banks, credit unions and card brands plan, build, remediate and run winning compliance programs since before the release of PCI DSS 1.0.

Successful PCI compliance isn’t a check box and it isn’t a one-off. A tailored, ongoing program built around your specific business and technical context allows you to untangle competing (maybe even conflicting) requirements from multiple regulations. It identifies and addresses your true risks, and it continuously assesses, reports and remediates gaps.

**Optiv PCI Advisory Services**

- **Pre-Assessment Services**
  - PCI Workshop
  - PCI Readiness Assessment
  - PCI Gap Assessment
  - PCI Risk Assessment
  - Approved Scanning Vendor (ASV)
  - PCI Penetration Testing and Segmentation Testing

- **Remediation Services**
  - PCI QSA retainer (scope reduction strategy, remediation guidance, PCI program development, etc.)
  - Technology solution implementations
  - QSA provided Self-Assessment Questionnaire (SAQ) guidance

- **Assessment Services**
  - Self-Assessment Questionnaire (SAQ)
  - PCI Report on Compliance (ROC)
  - PCI Secure Software Lifecycle (PCI Secure SLC)
  - Secure Software Assessment Report on Validation (ROV) (also known as Secure Software Framework (SSF))
  - PCI Compliance as-a-service
Case Study
City Government / Municipality
Revenue > $435 Million

Challenge
A municipality accepting credit and debit card payments for fees and fines needed to better understand how the PCI DSS requirements applied to their payment processing environment and needed assistance selecting and completing the correct SAQ.

Solution Approach
- Provided guidance and clarification of PCI DSS requirements; meaning, intent and interpretation
- Reviewed cardholder data flow diagrams and card-handling business processes
- Performed PCI Readiness Assessment
- Provided staff augmentation PCI consulting services
- Helped determine scope; identified PCI related applications, systems and networks
- Performed internal segmentation testing and external penetration testing
- Identified and completed the appropriate PCI DSS SAQ

Outcome
The client was able to remediate low-hanging fruit and validate compliance.

Case Study
Financial Services Firm
Revenue > $2.3 Billion

Challenge
The company needed assistance meeting PCI DSS requirements and validating compliance through an onsite assessment resulting in an ROC and attestation of compliance.

Solution Approach
- Provided guidance and clarification of PCI DSS requirements; meaning, intent and interpretation
- Reviewed cardholder data flow diagrams and card-handling business processes
- Analyzed computing environment and provided design recommendations to reduce PCI scope and increase CDE security posture
- Conducted a PCI DSS Gap Assessment and provided remediation recommendations
- Performed internal and external penetration testing to confirm CDE segmentation
- Performed PCI DSS compliance assessments in 2018 and 2019

Outcome
The client was able to validate compliance.

The Optiv Advantage
Our experts perform more than 150 PCI-related engagements each year, including readiness reviews, gap assessments, PCI services, remediation assistance, technology implementations, SAQ assessments, ROC assessments and SSF related consulting.

Optiv’s PCI Advisory Services group resides within the largest comprehensive security solution integrator as a one-stop shop for all security and compliance needs. Our comprehensive suite of services goes beyond compliance to help organizations align security requirements, technology investments and business goals to cost-effectively mitigate risk and improve business performance.

Why Clients Choose Optiv
- 15+ years – The average experience of members in our PCI Advisory Services team
- Average of 8+ years as QSAs for PCI Advisory Services staff
- PCI industry expertise in healthcare, finance, manufacturing, retail, government, energy, travel and transportation, and more.
- Compliance expertise in multiple standards and frameworks to develop programs that meet the client’s needs.

Secure greatness™
Optiv Security is the cyber advisory and solutions leader, delivering strategic and technical expertise to more than 7,000 companies across every major industry. We partner with organizations to advise, deploy and operate complete cybersecurity programs from strategy and managed security services to risk, integration and technology solutions. With clients at the center of our unmatched ecosystem of people, products, partners and programs, we accelerate business progress like no other company can. At Optiv, we manage cyber risk so you can secure your full potential.

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